## **Bug Report**

### **1. Overview**

* **Project Name**: FurniFlex Website Testing
* **Website URL**:<https://furniflexrct.netlify.app/>
* **Tested By**: Sourabh Kumar mishra
* **Test Date**: 21-12-24
* **Defect Report Date**: 22-12-24

### **3. Defect Details**

#### **Defect 1: Verify Homepage Navigation**

### **Defect ID:** D001

### **Test Case ID:** TC\_01

### **Defect Description:** The "NavBar and SubNavBar" does not work when clicked. even after pressing the button SubNavBar Show But did nor work and redirected to the page..

### **Steps to Reproduce:**

* 1. Open the website<https://furniflexrct.netlify.app/>.
  2. Click on the "Home", "Sofas”,”Chairs”,”Wardrobes”,”Curtains” and Tables links.
  3. Verify that the page loads correctly for each link.

### **Expected Behavior:** Each link should lead to the correct page,and the page should load without errors.

### **Actual Behavior:**

1.Clicking on the **"Home"** link redirected me to the homepage as expected.

2.Clicking on the **"Sofas",”Chairs”,”Wardrobes”,”Curtains” and “Tables”** to the product listings page, as expected.

3.Clicking on the SubNavbar did not show product listing on the page blank page show.

### **Severity:** High (impacts functionality and user experience)

### **Status:** Open

### **Assigned To:** Development Team

### **Video: "C:\Users\soura\Downloads\WhatsApp Video 2024-12-23 at 11.25.03 AM.mp4"**

#### **Defect 2: Product Search Functionality**

### **Defect ID:** D002

### **Test Case ID:** TC\_02

### **Defect Description:** The "Search" button on the product detail page is unresponsive. Clicking it does not Search the product .

### **Steps to Reproduce:**

* 1. Enter the product name (e.g., "sofa") in the search bar.
  2. Press the search icon or hit Enter.
  3. Review the results that are displayed.

### **Expected Behavior:** The search results should display products related to the search term

### **Actual Behavior:** The search results does not display products related to the search term.

### **Severity:** Critical (impacts main functionality of the website)

### **Status:** Open

### **Assigned To:** Development Team

### **Video:"C:\Users\soura\Downloads\WhatsApp Video 2024-12-23 at 11.28.32 AM.mp4"**

#### **Defect 3: Checkout Process**

### **Defect ID:** D003

### **Test Case ID:** TC\_04

### **Defect Description:** The "CheckOut" button on the product detail page is unresponsive. Clicking it does not add the address and payment option.

### **Steps to Reproduce:**

* 1. Navigate to the cart page.
  2. Click on "Proceed to Checkout."
  3. Fill in the required shipping details (address, contact information).
  4. Select the payment method and enter payment details.
  5. Review the order and confirm the purchase.

### **Expected Behavior:** The user should be able to successfully complete the checkout and receive an order confirmation.

### **Actual Behavior:** The user not be able to successfully completed the checkout and receive an order confirmation because payment option is not required when the click the payment option like credit card only popup message show “oder successfully completed”untill and unless i did not my address but show the message.

### **Severity:** Critical (impacts main functionality of the website)

### **Status:** Open

### **Assigned To:** Development Team

### **Screenshot:**

### 

#### **Defect 4: Small Text on Mobile (Product Detail Page)**

### **Defect ID:** D004

### **Test Case ID:** TC\_07

### **Defect Description:** The text on the product detail page is too small to read on mobile devices. This creates difficulty for users trying to read the product description, which can lead to a poor user experience.

### **Steps to Reproduce:**

### Open the website on a mobile device (e.g., iPhone 11 or Samsung Galaxy S24).

### Navigate to any product page.

### Scroll down to the product description section.

### Observe that the text is too small and hard to read on mobile devices.

### **Expected Behavior:** Text should be legible on mobile devices, with appropriate font size for readability.

### **Actual Behavior:** Text appears very small and hard to read on the product detail page when viewed on a mobile device**.**

### **Severity:** Medium (affects usability, but not critical to the functionality)

### **Status:** Open

### **Assigned To:** Development Team

### **Screenshot:**

### 

#### **Defect 5: Navigation Menu Difficult to Tap (Mobile)**

### **Defect ID:** D005

### **Test Case ID:** TC\_09

### **Defect Description:** The navigation menu is difficult to tap on mobile devices due to the buttons being too small and closely spaced. This results in the user having to zoom in to successfully click on a menu item.

### **Steps to Reproduce:**

### Open the website on a mobile device.

### Try tapping on the navigation menu items (e.g., "Home", "Products", "Contact").

### Notice that the buttons are too small, and you often accidentally tap the wrong one.

### **Expected Behavior:** The navigation menu should be responsive, and the buttons should be large enough for easy tapping on mobile devices.

### **Actual Behavior:** Buttons are too small and closely spaced on the mobile view, making it hard to tap the right option.

### **Severity:** High (affects usability and navigation on mobile devices)

### **Status:** Open

### **Assigned To:** Development Team

### **Video: "C:\Users\soura\Downloads\WhatsApp Video 2024-12-23 at 10.09.21 AM.mp4"**

### 

#### **Defect 6: Checkout Usability**

### **Defect ID:** D006

### **Test Case ID:** TC\_10

### **Defect Description:** The "Checkout" button on the product detail page is unresponsive. .

### **Steps to Reproduce:**

* 1. Navigate to the cart page and click on "Proceed to Checkout."
  2. Follow through the checkout process (address input, payment method, etc.).
  3. Evaluate if each step is easy to follow and the forms are clearly labeled.
  4. Check if the user is informed at each stage of the process (e.g., total price, estimated delivery date).

### **Expected Behavior:** The checkout process should be clear, with easy-to-understand forms and instructions at each step.

### **Actual Behavior:** The checkout process be clear, with complexity and instructions at each step.

### **Severity:** Critical (impacts main functionality of the website and prevents purchase)

### **Status:** Open

### **Assigned To:** Development Team

### **Screenshot:**

### 

### **4. Defect Resolution Process**

### Assigned Developer: Gourav Kumar Mishra

### Date Assigned: 22-12-24

### Estimated Resolution Date: 27-12-24

### Defect Status: Open

### Fix Version: 1.0

### 

### **5. Conclusion**

### The website is functioning well overall, but a few defects were found that impact usability and critical functionalities, especially on mobile devices.

### The defects related to cart functionality and the "Add to Cart" button are critical and should be addressed immediately to avoid disrupting the purchasing process for users.

### The issues with the navigation menu and mobile text size are high-priority usability issues, and resolving them will significantly improve the user experience.

### 

### 

### **6. Test Sign-Off**

### **Tester:** Sourabh Kumar Mishra

### **Date: 22-12-24**

### 

### 